



Euro Asia Skills
(B.R.No: 002503574-H)

INFORMATION PACK

AVIATION CABIN CREW TRAINING DIPLOMA



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Euro Asia Skills' Aviation Cabin Crew Diploma is an online or E-Learn Course with real life training at Malaysia Airline Academy, Kelana Jaya, Selangor, Malaysia, the Award winning airline for excellence in cabin crew services.

It has been created by aviation training and recruitment professionals with input from cabin crew recruitment teams within airlines. It's aim is to help aspiring cabin crew fulfill their ambition. The aim of our course is to provide those people who wish to become cabin crew with a chance to learn more about the industry and increase their chances of securing a career with the Airline Industry.



The course is broad, informed and intelligent. It covers many international topics from the birth of aviation to key terms and aviation safety fundamentals, to aircraft types and an exposition of important international regulations birth of aviation, to key terms and aviation safety fundamentals, to aircraft types and an exposition of important international regulations.

You will be lead through all of these subjects in a modular format. You complete one module, take a test, and move on to the next - for 18 modules. Again, you take the course completely in your own time, at your own pace and from your own home. Each module's test is scored by our system. After 18 tests you'll be given your aggregate score. And we'll then post your Diploma Certificate to you with your aggregate score.

HOW YOU BENEFIT FROM OUR PROGRAM

Having attended our thoery induction program, you will complete the course better equipped to apply for a job as cabin crew. You will also have the right skills for a very quick progress through an airline's induction programme.

Applying for jobs after the course

Our Cabin Crew Diploma will give you a real advantage when applying for cabin crew positions.

This is how:

- Better informed about the industry
- Clear with hands-on basic safety procedure
- Accredited knowledge on 'First-Aid'
- Understanding of key industry subjects (airport codes, aircraft types, regulatory bodies)
- Diploma Certificate (hard copy, PDF or both) to use during your application process
- Free CV Builder to create a winning CV relevant to the airline industry



In Detail – The 18 Modules

This is what we'll help you learn. (Much of our course is based on what you can typically be expected to have to learn during an airline's induction course.)

1. Introduction	10. Health and Safety
2. Types of Airlines	11. Safety and Emergency Procedures
3. Regulatory Authorities	12. Crew Resource Management
4. Geography	13. Dangerous Goods
5. Airport Codes	14. Uniform & Grooming
6. Time & Time Zones	15. Airport & Ground Procedures
7. Aviation Terminology	16. Ticketing
8. Aircraft Familiarisation	17. Customer Service
9. Theory of Flight	18. Catering and Products

St. John Ambulance First-Aid in the Workplace Program

ALL CANDIDATES WILL ATTEND A FIRST-AID PROGRAM AND SUCCESSFUL PARTICIPANTS WILL RECEIVE A CERTIFICATE OF ACCREDITATION FROM ST. JOHN AMBULANCE MALAYSIA.

Enough of the course. What about the lifestyle!

Thousands of Cabin Crew around the world enjoy having an exciting and varied career. It gives them the chance to travel, meet people and use interpersonal skills every working day of their lives. Being cabin crew is a highly social job – if you enjoy the company of others and doing something completely different, this is for you!

Life-saving and Life-affirming

The job has two key roles: performing safety and service duties.

So, being cabin crew is a balance of public responsibility with public service. Cabin Crew are expected to be able to perform critical, lifesaving duties, as well deliver superb customer care. You need to think quick, smile, help, please.

You are the public face of often very large organizations. It is a very public role, and a very human one in which interactivity is absolutely key.

Great job prospects

With the continued expansion in the air transport industry airlines around the world are seeking literally thousands of applications from good quality candidates every week. They want people with the right knowledge and character for the job of Cabin Crew.

Finding good quality applicants, who adapt well to airline training courses and the demands of the job is hard. Airlines receive hundreds of applications, but only a small number are successful.

Minimum Requirements

Each airline has its own specific requirements for cabin crew and as a minimum these are often:

1. Age 18 (to serve alcohol)
2. Weight in Proportion to Height
3. Minimum height normally above 5'2"
4. Ability to Swim
5. Good Eyesight and Physically fit
6. Well groomed and Self Presentation Skills
7. The right to live and work in the country in which airline is based
8. Ability to communicate well and work in a team

Frequently asked questions

Q. Can I only apply to partner airlines, as the airlines I am interested in are not one of your partners?

A. The diploma is recognised on a worldwide basis. The fact that you would have gained the course certificate and a greater understanding of the role of cabin crew will benefit you when applying to any airline worldwide.

Q. By completing the course how will it make it easier for me to find a position as cabin crew?

A. It will show to airlines when you apply your commitment and dedication to the role of cabin crew and they are much more likely to give you an interview. In addition applicants who have completed the cabin crew diploma are attractive to airlines as they are more knowledgeable and unlikely to fail the airlines in house training course.

Q. Are any books or manuals sent to me?

A. No, all learning is carried out via our E-Learn website, all the course content is online for you to access at any time 24hrs a day.

Q. My height is under 5'2". Can I still become cabin crew?

A. Most airlines will require you to be 5ft2" (158cm) to be able to work as cabin crew, this is for safety reasons. However there are some regional airlines which operate on smaller aircraft and they might have a lower height restrictions, these details can be found on their job adverts.

Q. I am not a confident swimmer. Is it essential for me to be a good swimmer to become cabin crew?

A. Every airline requires you to be able to swim. The reason for this is primarily for safety, and is also a requirement from all major airline authorities. However you don't need to be able to swim to complete the Diploma course. If you cannot swim you should definitely consider learning while studying the Diploma course. By the time you've finished both you will be in a great position to start your search for a career as cabin crew.

Q. I wear glasses or sometimes contact lenses, will this stop me becoming cabin crew?

A. Provided that your eye sight is corrected with glasses/contact lenses we do not foresee any problems for you, this information would need to be disclosed on your application.

Q. Do you guarantee me a job at the end of the course?

A. Once you complete the diploma course you are then invited to apply to our sponsor airlines for interviews and hopefully you will be selected. We cannot guarantee employment but we will help you as much as we can.

Q. What mark do I need to pass the course?

A. There is no pass or fail mark, the course is totalled as a percentage. However, the higher the grade the better your chance of trying to find work on completion.

